



Semiconductor Supply Constraints - Cisco Supply Chain Impact

August 23rd, 2021

Letter to Customers & Partners,

Material shortages across the semiconductor industry continue to impact global supply chains, slowing output across multiple industries from automotive to consumer electronics and beyond. Cisco is among many companies experiencing component supply constraints, which are causing extended lead times on a subset of Cisco and Meraki products.

Ensuring product is available to customers in a timely manner is always a top priority for Cisco. We are working in close partnership with our network of suppliers and manufacturing partners to minimize the impacts of these production delays on our customers.

We appreciate your patience and understanding as we navigate this industry-wide challenge. Please continue to leverage the Cisco Commerce Workspace (CCW) for current product lead times and work closely with your Cisco Sales Account Team to plan your ordering needs.





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Frequently Asked Questions

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What is the current global landscape in the Semiconductor Industry?

- The semiconductor industry is reporting supply constraints that are resulting in extended lead times for a subset of impacted Cisco and Meraki products.

What is the impact to Cisco supply chain?

- Cisco's supply chain is experiencing extended lead time on some semiconductor components, which is delaying production schedules for products.

What is the extent of impacts across the Cisco portfolio?

- Impacts are broad-based, and many product families are affected

What is Cisco's supply chain doing to mitigate the impacts and resolve the situation?

- Cisco's supply chain has and will continue to take aggressive actions to mitigate the impacts of these supply constraints. These actions include:
 - Enacting resiliency and material tiger teams to make quick, impactful progress on recovery.
 - Leveraging strong relationships with our global network of suppliers and fulfillment partners.
 - Utilizing cross-functional strategies to minimize supply-demand gaps and increase ongoing supply resiliency.

Are there steps that can help?

- Be familiar with published product lead-times when planning future needs and placing orders
- Customer & Partners can work with Sales to identify products with extended lead-times
- Break product quantities on separate ship sets
- Plan for long term needs and place order with delivery dates that take lead-times into consideration.

Is COVID-19 contributing to Cisco's supply chain challenges?

- We continue to monitor the pandemic as the Delta variant surges.
 - The health and safety of our employees and those of our ecosystem partners remains our top priority.
 - Our global Supply Chain footprint can quickly respond to changing market dynamics, minimizing impacts to our business and disruptions to our customers.
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- Cisco has well-established processes to coordinate our efforts during disruptive events, like the COVID-19 pandemic, including our Global Business Resiliency (GBR) and Supply Chain Incident Management (SCIM) Processes. For information, please see our [Business Resiliency program](#).
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